

Javid Mansur

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A versatile and motivated professional with hands-on experience in IT support, customer service, and frontend web development. Skilled in creating responsive, user-friendly websites using HTML, CSS, JavaScript, Bootstrap, and WordPress. Currently developing further expertise in React.js and seeking opportunities in web development or other computing roles where I can apply and expand my technical knowledge.

KEY SKILLS:

Frontend Development: HTML5, CSS3, JavaScript (ES6), Bootstrap, WordPress

Version Control & Tools: Git, GitHub, Visual Studio Code, Eclipse, IntelliJ IDEA, Cisco Packet Tracer.

UI/UX & Design Tools: Adobe Photoshop, Adobe Premiere Pro, iMovie, CapCut

Database & Backend Basics: SQL, Python, Java (Basic)

Operating Systems: Windows, Linux, iOS, Android

Microsoft Office: Word, Excel, Access, PowerPoint

Professional Skills: Teamwork, Communication, Time Management, Customer Service, Problem-Solving.

WORK EXPERIENCE

Frontend Web Developer (Freelancer) -

- 2024 – Present

- Design and develop responsive websites using HTML, CSS, JavaScript, and Bootstrap.
- Create and customize WordPress websites for small businesses and individuals.
- Ensure cross-browser compatibility and mobile responsiveness.
- Collaborate with clients to translate requirements into visually appealing designs.
- Manage project timelines and version control using GitHub.

House Manager -

Feb 2025 – Present

- Manage guest accommodation, ensuring safety, cleanliness, and compliance with regulations.
- Provide excellent customer service, resolve issues, and maintain operational efficiency.
- Keep logs, manage supplies, and update management regularly.
- Respect guests, maintain discretion, and keep information confidential.
- Check locks, alarms, and safety equipment; report hazards.
- Monitor appliances, utilities, and outdoor areas; arrange repairs.

IT Support Technician (Volunteer) -

- 2022 – 2024

- Assisted individuals with IT accessibility needs.
- Installed and configured software, provided troubleshooting support, and offered digital literacy training.

ADDITIONAL INFORMATION

- **The Completed Front-End Web Development Course. (Udemy)**
- Completed Customer Service Assistant Training Course. (MacDonald's)
- Languages: Fluent in Bengali and English

- Membership: Edinburgh Rotary Club
- Citizenship: British Citizen
- Driving Licence: Full UK Licence

INTERESTS

Fishing | Web Design | Computer Games | Cricket | Badminton | Shopping

REFERENCES

Available upon request